



October 2021

## *Parents as Partners Policy*

It is very important for your child that we work in partnership. This will give your child continuity of care and he or she will not become confused with different standards of behaviour and boundaries.

As parents you are the central adults in your child's life and the ones making decisions on their behalf. We will endeavour to work closely with you in order to carry out your wishes for your child wherever we can. It is therefore important that we have an excellent communication system. We appreciate that as a working parent you will be in a rush to go to work in the mornings and in the evenings you may well be tired and need to go as quickly as possible, with this in mind we will utilise our Family app to keep you informed of their day with us. During their day with us, we will update their profile to include meals, sleep, nappy changes and as required seasonally, sun cream applications.

We are always happy to discuss your child and their care with you at any time that is convenient to us both, whether in person or over the phone.

We would also appreciate it if you could inform us if there are any changes to your contact numbers, including work and mobile numbers and those of your emergency contacts.

As your child grows and develops, issues will crop up that are very important for us to discuss in order that we can work together and your wishes can be incorporated into our care routine for your child. These could include weaning, potty training, managing behaviour, starting school, etc.

If you wish us to incorporate a special activity into our routine — perhaps a festival or religious holiday that you celebrate — please let us know.

If we have any concerns about your child's behaviour, development, eating, etc we will share them with you and if necessary work with you to seek support from outside agencies.

If your child is already involved with other support agencies, eg Portage, please let us know. With your permission we may be able to work directly with these organisations to provide a more comprehensive service for your child.

If you have any concerns or issues regarding the care we are providing for your child please let us know. Often a concern is a simple misunderstanding that can easily be resolved; if un-aided it can fester and become a major issue.

We welcome input into our nursery from parents. Please discuss with the manager or your key worker if you would like to help within the provision. This might include working as a volunteer, coming along on outings, providing specialist information or skills and providing feedback.

We are very much looking forward to working in partnership with you to care for your child.